

SHORT BIOGRAPHY AND KEY REFERENCES

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HANS-LUIDGER DIENEL

Dr Dipl.-Ing. Hans-Luidger Diemel was born in 1961. Diemel is managing director of nexus and Acting Director of the Centre for Technology and Society at the Technical University Berlin (ZTG) since November 1995. After his degrees in History, Philosophy and Mechanical Engineering (M.A. 1988, Dipl.-Ing. 1989), he worked as Assistant Professor at the Technical University Munich (1990-1992) and passed his Ph.D. in 1993. From 1993 to 1995, Diemel headed the transport history and visions research group in the research institute of the Deutsches Museum in Munich. He is currently working on models of urban life, urban transport and the impact of demographic change on these and other policy fields.

MARTIN SCHIEFELBUSCH

Dr Martin Schiefelbusch MA MSc was born in 1970. He developed an interest in transport at an early stage and studied Transport Planning and Geography at the Technical University Berlin from 1992 to 1998. A number of placements allowed him to get practical experience in this sector. He also took a MSc degree in transport at the University of Westminster in 1997 and has completed his PhD on the travel experience in public transport in March 2007. He worked for two years for the GTZ before he joined nexus in 2000 where he works on transport research projects with a focus on social science and policy issues. In February 2007 he has been appointed as area manager for mobility at the nexus Institute.

KEYWORDS FOR BUSREP PROJECT:

Public transport, participation, transport planning, transport policy, consumer policy, user involvement, service quality, passenger rights